



Rent Arrears: *Preventing and Combating*

This one-day training course will be of particular interest to all those working in the housing and finance sections of Local Authorities including: Rents Section staff; Revenue Collectors; Estate-based staff; Counter staff; and those dealing with tenants in arrears.

Preventing rent arrears for tenants is a significant challenge for Local Authority housing managers and staff. This course will look at effective ways of dealing with these problems and at promoting good practice in this area.

Topics covered will include:

- Rent Schemes
- Understanding the Legislation on Rent Arrears Recovery
- Accounting for and the Management of Rent Collection
- Arrears Prevention Strategies
- Negotiating effective Repayment Arrangements
- Monitoring and Reviewing Repayment Arrangements
- Staff Training: Legal and Court Procedures

Course Details

The course will take place at 9.30am – 5.00pm. Tea/Coffee and Lunch will be provided. Participants will receive course documentation.

1-DAY PROGRAMME



57-61 Lansdowne Road
Dublin D04 TC62

T: 01-240 3666

E: training@ipa.ie

W: www.ipa.ie

Dates and Venue:

Date: 28 September 2018

Venue: [Clayton Hotel Cork City](#),
[Lapps Quay Cork](#)

Fees: €250 per person

Course Bookings:

Bookings must be received in writing and can be made online on the IPA website: www.ipa.ie or contact Central Bookings Office for a Booking Form at training@ipa.ie

Programme Coordinator

For further information regarding course content please contact:

Dr. Philip Byrne

Senior Local Government Specialist,
Institute of Public Administration

T: 01 – 240 3631 | E: pbyrne@ipa.ie